USER EXPERIENCE FORUM AGENDA AND MINUTES- DECEMBER 7, 2016

OSC Changes

- a. Teresa Shingleton reported the OSC website is moving to a new template on December 15. Agency links to the OSC site may break.
 - i. Beacon University has been renamed Training
 - ii. BPP's and Job Aids has been renamed Help
- b. HR/Payroll initial logon pages will change on January 4. A new job aid will be available to users. This is the change postponed from August that allows single sign on to e-Enroll.

2. Training Workgroup Updates

- a. PA workgroup
 - Cheryl Manning reported some technical issues with the software used to create the tutorials. The workgroup has prioritized the publishing of the tutorials to LMS and the next ones will be Separations, Transfers, and Salary Adjustments.
 - ii. The group reviewed the end of class assessments for PA210 and PA310. Wording of the assessment questions was reviewed and updated.
 - iii. The PA workgroup is winding down with the last meeting most likely to be March.

b. OM workgroup

- Billy McAllister reported on the results of the first OM workgroup meeting. The two major topics were updating the OM spreadsheet and creating a higher level OM class.
- ii. The spreadsheet changes are being tested now with an anticipated roll-out during 1st quarter 2017.
- iii. A new OM300 class is being developed. This class is for frequent OM users who have been doing OM activities for some time.
- 3. Using Other Management Approved Leave during flood and fires
 - a. Mike Zeinstra asked for comments on how agencies are managing OMAL.
 - i. HR director receives and approves OMAL requests.
 - ii. Division director receives and approves OMAL requests with HR monitoring.
 - iii. Notes on timesheet to mark fire/flood usage of OMAL

b. Other Topics for OSHR

- i. Classification and Compensation project is still on schedule for February.
- ii. OSHR is looking at how to improve the Exempt Designation process. Comments were made that agencies are looking for guidance/direction on the process and timeline for any changes/moratorium on changes.
- iii. Agencies who reimburse salaries for employees not in their agencies are having issues with getting information on those employees. Mike asked for all agencies with that issue to contact him to provide additional details.

4. Business Objects (BOBJ) Update

- a. Karen Deleon gave an update on the conversion of reports to Business Objects. 38 reports remain and are planned to be completed by May.
- b. A request has been made to combine action data with funding information. Karen asked participants to name users she can survey to determine how best to present the data.

- c. A project to add payroll data to BOBJ is planned for spring 2017. Karen asked participants to name users she can include in workshops to design payroll related reports for BOBJ.
- 5. Next User Experience Forum meeting is scheduled for Wednesday, March 8, at the OSC Banner Elk conference room.